OIE Standards and tools on the Quality of Veterinary Services

Evaluation of the Quality and Performance of Veterinary Services using the OIE-PVS Tool

Dr Herbert SCHNEIDER
AGRIVET International Namibia
Chairman : OIE ad hoc Group on Veterinary Services
The Quality of Veterinary Services (VS) depend on OIE International Standards

which are

Official references of the WTO SPS Agreement
Adopted by consensus of OIE Members

and are available as the

Terrestrial Animal Health Code (the Code)
Chapter 3.1. – Veterinary Services
Chapter 3.2. - Evaluation of Veterinary Services

http://www.oie.int/eng/normes/mcode/en_sommaire.htm
Standards on the Quality of Veterinary Services (VS)

include fundamental principles of an

- ethical
- organizational; and
- technical nature

and VS shall conform regardless of the political, economic or social situation of the respective country
These OIE standards, contained in Chapter 3.1 of the 2008 TAHC, are

Professional Judgement
Independence
Impartiality
Integrity
Objectivity

General Organisation and Quality Policy; Procedures And Standards; Information, Complaints And Appeals; Documentation; Self-evaluation; Communication And Human & Financial Resources
EVALUATION of a VS with regard to COMPLIANCE with these FUNDAMENTAL PRINCIPLES should be based on EVALUATION CRITERIA as contained in Chapter 3.2 of the TAHC.
Any such EVALUATION of a VS should use the OIE Tool for the Evaluation of the Performance of VS (OIE-PVS Tool).
The use of the OIE-PVS Tool

1. Self evaluation performed by internal and/or OIE experts for the purpose of assessing the performance of VS process reviewed on a regular basis to monitor improvements

2. An evaluation relevant to bilateral negotiations between trading countries:
   ... performed at the request of either country
   ... best done by mutual agreement
The use of the OIE-PVS Tool

3. An independent **evaluation** that provides a strong legitimization of a **request for national and/or International financing**. Major donors have accepted the use of the OIE PVS Tool and the criteria in the *Code* in the evaluation of performance and priorities of VS, as a prerequisite in helping countries make requests for investment.
Based on OIE Code Guidelines

Articles 3.2.3 to 3.2.13 evaluation criteria

Article 3.2.14 detailed information
4 Fundamental components

- Human, physical and financial resources
- Technical authority and capability
- Interactions with stakeholders
- Access to markets
The OIEPVS Evaluation Tool

4 Fundamental components
For each of the 4 fundamental components, 6 to 12 critical competencies

I. Human, physical & financial resources
   - Professional and technical staffing of VS
   - Competencies of VS
   - Continuing education
   - Technical independence
   - Stability of policies and programmes
   - Coordination capability of the sectors and institutions of VS
   - Physical resources
   - Funding
   - Contingency funding
   - Capability to invest and grow
The OIEPVS Evaluation Tool

4 Fundamental components

Critical competencies (6 to 12)

5 levels of advancement
The OIEPVS Evaluation Tool

- 5 Levels of advancement
- A higher level assumes compliance with all preceding levels

Level 1
no compliance

Level 5
full compliance with OIE standards
IV. ACCESS TO MARKETS

This component of the evaluation appraises the authority and capability of the VS to provide support in order to access, expand and retain regional and international markets for animals and animal products. It comprises 9 critical competencies.

Critical competencies:

IV.6 Traceability

6. Traceability

The authority and capability of the VS to identify animals and animal products under their mandate and trace their history, location and distribution.
## IV-6 Traceability

<table>
<thead>
<tr>
<th>Example</th>
<th>Level</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong></td>
<td>The VS do not have the capability to identify animals or animal products.</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td>The VS can document the history of some animals and animal products.</td>
</tr>
<tr>
<td><strong>3</strong></td>
<td>The VS have procedures in place to identify and trace selected animals and animal products as required for disease control and food safety purposes, in accordance with relevant international standards.</td>
</tr>
<tr>
<td><strong>4</strong></td>
<td>The VS and their stakeholders have coordinated national procedures in place that can identify and trace animals and animal products as required for disease control and food safety purposes.</td>
</tr>
<tr>
<td><strong>5</strong></td>
<td>The VS, in cooperation with their stakeholders, carry out audits of their traceability procedures.</td>
</tr>
</tbody>
</table>

30.06.2009
<table>
<thead>
<tr>
<th></th>
<th>Traceability</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>No training plans</td>
</tr>
<tr>
<td>2.</td>
<td>Legislative framework.</td>
</tr>
<tr>
<td>3.</td>
<td>List of animals and animal products able to be traced and means for doing this.</td>
</tr>
<tr>
<td>4.</td>
<td>Records of trace-backs performed</td>
</tr>
<tr>
<td>5.</td>
<td>Description of tracing procedures for selected animals and how these comply with international standards (e.g. reports of relevant meetings)</td>
</tr>
<tr>
<td>6.</td>
<td>Knowledge of international standards (e.g. reports of relevant meetings)</td>
</tr>
<tr>
<td>7.</td>
<td>Documented results of training programmes</td>
</tr>
<tr>
<td>8.</td>
<td>Description of national tracing procedures for all animals and animal products</td>
</tr>
<tr>
<td>9.</td>
<td>Evidence of coordination with stakeholders on traceability programmes</td>
</tr>
<tr>
<td>10.</td>
<td>Up-to-date database of traced animals and animal products</td>
</tr>
<tr>
<td>11.</td>
<td>Documented procedures for audit and updating of programmes</td>
</tr>
<tr>
<td>12.</td>
<td>Documented outcomes of audits and action taken</td>
</tr>
</tbody>
</table>
CRITICAL COMPETENCIES cutting across ALL SECTORS of a country’s veterinary services sectors and having a particular relevance regarding FMD are:

I. Human, physical & financial resources
   - Professional and technical staffing of VS
   - Competencies of VS
   - Physical resources

II. Technical authority and capability
   - Veterinary laboratory diagnosis
   - Epidemiological surveillance
   - Early detection and emergency response
   - Disease prevention, control and eradication
III. Interaction with stakeholders

- Communications
- Consultation with stakeholders

IV. Access to markets

- Stakeholder compliance with legislation and regulations
- Traceability and animal identification
- Zoning and Compartmentalization
Steps in an OIE-PVS Evaluation of a VS

- Official request from the OIE Delegate to OIE
- OIE proposes names of experts and dates of mission
- OIE-PVS Evaluation Mission *(documents and mission)*
- Draft Report
- Peer review of Draft Report
- Country comments on peer reviewed Draft Report
- Final report to Country (confidential until this stage)
- Report released to Third Parties only if agreed to by Country
### OIE-PVS Programme Status as per 9 June 2009

<table>
<thead>
<tr>
<th>OIE Regions</th>
<th>OIE Members</th>
<th>PVS Requests received</th>
<th>PVS Missions done</th>
<th>Reports available (Donors &amp; Partners)</th>
<th>Gap Analysis Requests received</th>
</tr>
</thead>
<tbody>
<tr>
<td>Africa</td>
<td>51</td>
<td>40</td>
<td>36</td>
<td>26</td>
<td>20</td>
</tr>
<tr>
<td>Americas</td>
<td>29</td>
<td>17</td>
<td>16</td>
<td>5</td>
<td>2</td>
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<tr>
<td>Asia &amp; Pacific</td>
<td>29</td>
<td>13</td>
<td>12</td>
<td>5</td>
<td>3</td>
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<tr>
<td>Europe</td>
<td>52</td>
<td>12</td>
<td>12</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Middle East</td>
<td>13</td>
<td>12</td>
<td>9</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>174</strong></td>
<td><strong>94</strong></td>
<td><strong>85</strong></td>
<td><strong>41</strong></td>
<td><strong>29</strong></td>
</tr>
</tbody>
</table>
Country Requests for OIE-PVS: Missions completed

- **AFRICA**: Algeria, Benin, Burkina Faso, Cameroun, Chad, Cote d'Ivoire, DR Congo, Djibouti, Egypt, Eritrea, Gabon, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Libya, Madagascar, Malawi, Mali, Mauritania, Mauritius, Morocco, Mozambique, Namibia, Niger, Nigeria, Rwanda, Senegal, Somalia, Sudan, Tanzania, Togo, Tunisia, Uganda, Zambia, Zimbabwe

- **AMERICAS**: Barbados, Belize, Bolivia, Brazil, Colombia, Costa Rica, Dominican Rep., El Salvador, Guyana, Honduras, Jamaica, Mexico, Nicaragua, Panama, Paraguay, Peru, Uruguay

- **ASIA**: Bangladesh, Bhutan, Brunei, Cambodia, Fidji, Indonesia, DPR Korea, Laos, Mongolia, Nepal, Philippines, Sri Lanka, Vietnam

- **EUROPE**: Albania, Armenia, Azerbaijan, Bulgaria, Georgia, Kazakstan, Kyrgyz Rep., Romania, Tajikistan, Turkey, Ukraine, Uzbekistan

- **MIDDLE EAST**: Afghanistan, Bahrain, Jordan, Kuwait, Lebanon, Oman, Palestinian A.T., Qatar, Saudi Arabia, Syria, United Arab Emirates, Yemen

- Liberia etc: OIE-PVS Mission pending
The application of the OIE-PVS Evaluation tool for veterinary services as a whole, is an important and necessary instrument and step to evaluate the compliance of all countries worldwide with the OIE international standards of quality of veterinary services and to increase capacity building programs when necessary, because “only one country which does not comply may endanger the entire planet” (Dr. Bernard Vallat, Director General of OIE - 2007).